

## ARG Warranty System



Section	Other than below	Extended Warranty				
	Standard Warranty	Extended Warranty1	Extended Warranty2	Extended Warranty3		
Warranty Period	Within 24months from customer delivery	Above 24months, within 36months from customer delivery	Above 36months, within 48months from customer delivery	Above 48months, within 60months from customer delivery		
Precondition	• Satisfy all of the following a) to d) and the provisions of the contract and instruction manual	<ul> <li>Satisfy all of the following</li> <li>a) to d) and the provisions of the contract and instruction manual</li> </ul>	• Satisfy all of the following a) to d) and the provisions of the contract and instruction manual	<ul> <li>Satisfy all of the following</li> <li>a) to d) and the provisions of the contract and instruction manual</li> </ul>		
	a) Completed Online Registration (registration period) Within 2months of customer delivery	a) Warranty shall be valid at the expiration of the <u>Standard Warranty</u>	a) Warranty shall be valid at the expiration of the <u>Standard Warranty</u>	<ul> <li>a) Warranty shall be valid at the expiration of the <u>Standard Warranty</u></li> </ul>		
	b) Cumulative operation time Within 3000Hrs	b) Cumulative operation time Within 4000Hrs	<ul> <li>b) Cumulative operation time</li> <li>Within 5000Hrs</li> </ul>	<ul> <li>b) Cumulative operation time</li> <li>Within 6000Hrs</li> </ul>		
	<ul> <li>c) Obligation to Notify</li> <li>30days within discovery</li> <li>of malfunction</li> </ul>	<ul> <li>c) Obligation to Notify</li> <li>30days within discovery</li> <li>of malfunction</li> </ul>	<ul> <li>c) Obligation to Notify</li> <li>30days within discovery</li> <li>of malfunction</li> </ul>	c) Obligation to Notify 30days within discovery of malfunction		
	d) Within 36months from dealer delivery	d) Within 48months from dealer delivery	d) Within 60months from dealer delivery	d) Within 72months from dealer delivery		
Content	<ul> <li>Repair or part replacement</li> <li>Includes; Part cost.</li> <li>Transfer/Packing fee,</li> <li>Travel expense, Labor</li> </ul>	<ul> <li>Repair or part replacement</li> <li>Part cost, Transfer/Packing fee (Excludes; Travel expense, Labor charge)</li> </ul>				
Exclusion	_	<ul> <li>Bearings, Anti-Vibration Kit (Anti-Vibration Rubber)</li> <li>Transfer fee of above and cost at site such as Travel expense, Labor charge</li> </ul>				
Number of Application	_	• Total once during extended warranty period				

Section	Commercial · Govermental · Military	Extended Warranty				
	Standard Warranty	Extended Warranty1	Extended Warranty2	Extended Warranty3		
Warranty Period	Within 12months from customer delivery	Above 12months, within 24months from customer delivery	Above 24months, within 36months from customer delivery	Above 36months, within 48months from customer delivery		
Precondition	• Satisfy all of the following a) to d) and the provisions of the contract and instruction manual	• Satisfy all of the following a) to d) and the provisions of the contract and instruction manual	<ul> <li>Satisfy all of the following</li> <li>a) to d) and the provisions of the contract and instruction manual</li> </ul>	• Satisfy all of the following a) to d) and the provisions of the contract and instruction manual		
	a) Completed <u>Online Registration</u> (registration period) <u>Within 2months</u> of customer delivery	a) Warranty shall be valid at the expiration of the <u>Standard Warranty</u>	a) Warranty shall be valid at the expiration of the <b>Standard Warranty</b>	a) Warranty shall be valid at the expiration of the <u>Standard Warranty</u>		
	b) Cumulative operation time Within 1500Hrs	b) Cumulative operation time Within 2250Hrs	b) Cumulative operation time Within 3000Hrs	b) Cumulative operation time Within 3750Hrs		
	<ul> <li>c) Obligation to Notify</li> <li>30days within discovery</li> <li>of malfunction</li> </ul>	<ul> <li>c) Obligation to Notify</li> <li>30days within discovery</li> <li>of malfunction</li> </ul>	<ul> <li>c) Obligation to Notify</li> <li>30days within discovery</li> <li>of malfunction</li> </ul>	<ul> <li>c) Obligation to Notify</li> <li>30days within discovery</li> <li>of malfunction</li> </ul>		
	d) Within 24months from dealer delivery	d) Within 36months from dealer delivery	d) Within 48months from dealer delivery	d) Within 60months from dealer delivery		
Content	<ul> <li>Repair or part replacement</li> <li>Includes; Part cost.</li> <li>Transfer/Packing fee,</li> <li>Travel expense, Labor</li> </ul>	<ul> <li>Repair or part replacement</li> <li>Part cost, Transfer/Packing fee (Excludes; Travel expense, Labor charge)</li> </ul>				
Exclusion	_	<ul> <li>Bearings, Anti-Vibration Kit (Anti-Vibration Rubber)</li> <li>Transfer fee of above and cost at site such as Travel expense, Labor charge</li> </ul>				
Number of Application	_	• Total once during extended warranty period				

The warranty does not apply in any of the following instances occurrences.

- A. In case cover of the product is dismounted or modified without written specific authorization by the manufacturer;
- B. In case the dealer or the owner does not follow the installation manual after successful start-up;
- C. Installation of wrong number of unit(s) and/or wrong type of the product, which are not in accordance with manufacturer's determination.
- D. In case the product is operated not in accordance with the operation manual;
- E. Inadequate maintenance by dealer, ship owner or any other third parties;
- F. In case that the product gets wet by water, rain, sea water and any other liquid.
- G. Accident beyond the control of manufacturer:
- including without limitation, disaster such as fire, earthquake and disturbance, war and radioactive contamination and burglary, etc;
- H. Excessive voltage and power supply that is not according to the specification of product;
- I. Any change in appearance by aged detoriation;
- J. Replacement of any component other than manufacturer's product;
- K. Dismount or any change of item by dealer, ship owner or any other third parties;
- L. Erosion or galvanic corrosion;
- M. Normal wear or tear;
- N. If the thermo marker on the damper exceeds 80°C degree;
- O. Noise from product, electric noise and resonance;
- P. Product Serial Number uncontrolled by dealer;
- Q. Damage or malfunction due to impact etc, during transportation;